

# **MICROWAVE OVEN**

BASIC: CM1069MODEL: CM1089MODELCODE: CM1089A/XEU

# SERVICE Manual

#### **MICROWAVE OVEN**



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Refer to the service manual in the GSPN(see rear cover) for the more information.

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# 1. Precaution

# PRECAUTIONS TO BE OBSERVED BEFORE AND DURING SERVICING TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a) Do not operate or allow the oven to be operated with the door open.
- (b) Make the following safety checks on all ovens to be serviced before activating the magnetron or other microwave source, and make repairs as necessary:
  - (1) Interlock operation,
  - (2) proper door closing,
  - (3) seal and sealing surfaces (arcing, wear, and other damage),
  - (4) damage to or loosening of hinges and latches,
  - (5) evidence of dropping or abuse.

- (c) Before turning on microwave power for any service test or inspection within the microwave generating compartments, check the magnetron, wave guide or transmission line, and cavity for proper alignment, integrity, and connections.
- (d) Any defective or misadjusted components in the interlock, monitor, door seal, and microwave generation and transmission systems shall be repaired, replaced, or adjusted by procedures described in this manual before the oven is released to the owner.
- (e) A Microwave leakage check to verify compliance with the Federal performance standard should be performed on each oven prior to release to the owner.

#### 1. Precaution

Follow these special safety precautions. Although the microwave oven is completely safe during ordinary use, repair work can be extremely hazardous due to possible exposure to microwave radiation, as well as potentially lethal high voltages and currents.

# 1-1 Safety precautions ( **(**)

- All repairs should be done in accordance with the procedures described in this manual. This product complies with Federal Performance Standard 21 CFR
- 2. Microwave emission check should be performed to prior to servicing if the oven is operative.
- **3.** If the oven operates with the door open :Instruct the user not to operate the oven and contact the manufacturer and the center for devices and radiological health immediately.
- 4. Notify the Central Service Center if the microwave leakage exceeds 5 mW/cm2.
- 5. Check all grounds.
- 6. Do not power the MWO from a "2-prong" AC cord. Be sure that all of the built-in protective devices are replaced. Restore any missing protective shields.
- 7. When reinstalling the chassis and its assemblies, be sure to restore all protective devices, including: nonmetallic control knobs and compartment covers.
- Make sure that there are no cabinet openings through which people --particularly children--might insert objects and contact dangerous voltages. Examples: Lamp hole,ventilation slots.
- **9.** Inform the manufacturer of any oven foundto have emission in excess of 5 mW/cm2 ,Make repairs to bring the unit into compliance at no cost to owner and try to determine cause. Instruct owner not to use oven until it has been brought into compliance.

#### **CENTRAL SERVICE CENTER**

- **10.** Service technicians should remove their watches while repairing an MWO.
- **11.** To avoid any possible radiation hazard,replace parts in accordance with the wiring diagram. Also, use only the exact replacements for the following parts: Primary and secondary interlock switches, interlock monitor switch.
- 12. If the fuse is blown by the Interlock Monitor Switch: Replace all of the following at the same time: Primary, door sensing switch and power relay, as well as the Interlock Monitor Switch. The correct adjustment of these switches is described elsewhere in this manual. Make sure that the fuse has the correct rating for the particular model being repaired.

- **13.** Design Alteration Warning: Use exact replacement parts only, i.e.,only those that are specified in thedrawings and parts lists of this manual. This is especially important for the Interlock switches, described above. Never alter or add to the mechanical or electrical design of the MWO. Any design changes or additions will void the manufacturer's warranty. Always unplug the unit's AC power cord from the AC power source before attempting to remove or reinstall any component or assembly.
- Never defeat any of the B+ voltage interlocks. Do not apply AC power to the unit (or any of its assemblies) unless all solid-state heat sinks are correctly installed.
- **15.** Some semiconductor ("solid state") devices are easily damaged by static electricity. Such components are called Electrostatically Sensitive Devices (ESDs). Examples include integrated circuits and field-effect transistors. Immediately before handling any semiconductor components or assemblies, drain the electrostatic charge from your body by touching a known earth ground.
- **16.** Always connect a test instrument's ground lead to the instrument chassis ground before connecting the positive lead; always remove the instrument's ground lead last.
- **17.** When checking the continuity of the witches or transformer, always make sure that the power is OFF, and one of the lead wires is disconnected.
- **18.** Components that are critical for safety are indicated in the circuit diagram by shading,  $\triangle$  or  $\triangle$ .
- **19.** Use replacement components that have the same ratings, especially for flame resistance and dielectric strength specifications. A replacement part that does not have the same safety characteristics as the original might create shock, fire or other hazards.

**NOTE** : Connect the oven to a 20A. When connecting the oven to a 15A,make sure that circuit breaker can operate.

# **1-2 Special High Voltage Precautions**

- High Voltage Warning Do not attempt to measure any of the high voltages --this includes the filament voltage of the magnetron. High voltage is present during any cook cycle. Before touching any components or wiring, always unplug the oven and discharge the high voltage capacitor (See Figure 1-1)
- 2. The high-voltage capacitor remains charged about 30 seconds after disconnection. Short the negative terminal of the high-voltage capacitor to to the oven chassis. (Use a screwdriver.)
- High voltage is maintained within specified limits by closetolerance, safety-related components and adjustments. If the high voltage exceeds the specified limits, check each of the special components.



# PRECAUTION

There exists HIGH VOLTAGE ELECTRICITY with high current capabilities in the circuits of the HIGH VOLTAGE TRANSFORMER secondary and filament terminals. It is extremely dangerous to work on or near these circuits with the oven energized.

DO NOT measure the voltage in the high voltage circuit including filament voltage of magnetron.

# PRECAUTION

Servicemen should remove their watches whenever working close to or replacing the magnetron.

# PRECAUTION

Never touch any circuit wiring with your hand nor with uninsulated tool during operation.

# 2. Specifications

# 2-1 Table of Specifications

| Items                    |              | Model                                                     |                                                           |  |
|--------------------------|--------------|-----------------------------------------------------------|-----------------------------------------------------------|--|
|                          |              | Model Basic                                               | Model New                                                 |  |
| Model Name               |              | CM1069                                                    | CM1089A                                                   |  |
| Power Consumption        | Microwave    | 1,600W                                                    | 1,600W                                                    |  |
|                          | Output Power | 230V : 1,050W / 240V : 1,100W<br>(IEC-705 TEST PROCEDURE) | 230V : 1,050W / 240V : 1,100W<br>(IEC-705 TEST PROCEDURE) |  |
| Operating Frequency      |              | 2,450MHz                                                  | 2,450MHz                                                  |  |
| Cooling Method           |              | Cooling fan motor                                         | Cooling fan motor                                         |  |
| Dimension<br>(W x H x D) | Outside      | 517 x 297 x 412mm                                         | 517 x 297 x 412mm                                         |  |
|                          | Cavity       | 336 x 225 x 349mm                                         | 336 x 225 x 349mm                                         |  |
| Volume                   |              | 26liter                                                   | 26liter                                                   |  |
| Weight                   | Net          | 17.5kg                                                    | 17.5kg                                                    |  |
|                          | Gross        | 19.0kg                                                    | 19.0kg                                                    |  |

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# 3. Operating Instructions

#### **3-1 Control Panel**



- 1. DISPLAY
- **2.** POWER LEVEL BUTTON
- 3. NUMBER BUTTONS
- 4. CHECK BUTTON
- **5.** PROGRAMME BUTTON
- 6. STOP/CANCEL BUTTON
- 7. DEFROST BUTTON
- 8. SOUND BUTTON
- 9. DOUBLE QUANTITY BUTTON
- **10.** +30S BUTTON
- **11.** START BUTTON

# 3. Operating Instructions

#### **3-2 Features & External Views**





# 4. Disassembly and Reassembly

# 4-1 Replacement of Magnetron, Motor Assembly and Lamp

Remove the magnetron including the shield case, permanent magnet, choke coils and capacitors (all of which are contained in one assembly).

1. Disconnect all lead wires from the magnetron and lamp.



**3.** Remove the air cover.







# 4. Disassembly and Reassembly

# 4-1 Replacement of Magnetron, Motor Assembly and Lamp (Continued)

**4.** Remove screws securing the magnetron to the wave guide.

**5.** Take out the magnetron very carefully.





- 6. Remove screws from the back panel.
- 7. Take out the fan motor.



# 4. Disassembly and Reassembly

# 4-1 Replacement of Magnetron, Motor Assembly and Lamp (Continued)

8. Remove the oven lamp from hole of air cover.



**NOTE1:** When removing the magnetron, make sure that its antenna does not hit any adjacent parts, or it may be damaged.

**NOTE2:** When replacing the magnetron, be sure to remount the magnetron gasket in the correct position and make sure the gasket is in good condition.

# 4-2 Replacement of High Voltage Transformer

1. Discharge the high voltage capacitor.



**2.** Disconnect all the leads.



# 4-2 Replacement of High Voltage Transformer (Continued)

**3.** Remove the mounting bolts.





**4.** Replace the High Voltage Transformer

5. After replace, reconnect the leads correctly and firmly.

# PRECAUTION

Servicemen should remove their watches whenever working close to or replacing the magnetron.

# PRECAUTION

There exists HIGH VOLTAGE ELECTRICITY with high current capabilities in the circuits of the HIGHVOLTAGE TRANSFORMER secondary and filament terminals. It is extremely dangerous to work on or near these circuits with the oven energized.

DO NOT measure the voltage in the high voltage circuit including filament voltage of magnetron.

# 4-3 Replacement of Door Assembly

| Parts                              | Disassembly Photo              | Explaination                                                                                                                                                                                                                                    |
|------------------------------------|--------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Removal of<br>Door "C"             | Door "A"                       | Insert flat screwdriver into the gap<br>between Door "A" and Door "C" to remove<br>Door "C". Be careful when handling Door<br>"C" because it is fragile.Then remove the<br>door assembly.                                                       |
| Removal<br>of Door<br>Assembly     |                                | Lift up the Door Assembly from Cavity.                                                                                                                                                                                                          |
| Removal of<br>Door "E"             |                                | <ul> <li>Following the procedure as shown in the figure, insert and bend a thin metal plate between Door "E" and Door "A" until you hear the 'tick' sound.</li> <li>Insertion depth of the thin metal plate should be 0.5mm or less.</li> </ul> |
| Removal of<br>Key Door &<br>Spring | Door "E"<br>Key Door<br>Spring | Remove pin hinge from Door "E"<br>Detach spring from Door "E" and key door.                                                                                                                                                                     |

# 4-3 Replacement of Door Assembly (Continued)

#### 4-3-1 Reassembly Test

After replacement of the defective component parts of the door, reassemble it and follow the instructions below for proper installation and adjustment so as to prevent an excessive microwave leakage.

- 1. When mounting the door to the oven, be sure to adjust the door parallel to the bottom line of the oven face plate by moving the upper hinge and lower hinge in the direction necessary for proper alignment.
- 2. Adjust so that the door has no play between the inner door surface and oven front surface. If the door assembly is not mounted properly, microwave energy may leak from the space between the door and oven.
- **3.** Do the microwave leakage test.

#### 4-4 Replacement of Fuse

- 1. Disconnect the oven from the power source.
- 2. When 10A fuse blows out by the operation of interlock monitor switch failure, replace the primary interlock switch, door sensing switch, monitor switch and power relay.
- 3. When the above three switches operate properly, check if any other part such as the control circuit board, blower motor or high voltage transformer is defective.

#### 4-5 Replacement of Drive Motor

- 1. Take out the glass tray, guide roller from oven cavity, disconnect power.
- 2. Remove turn table motor cover from case bottom. **CAUTION :** Remove sharp edge after cover removal.



- 3. Disconnect leads from motor.
- 4. Remove the screws securing motor to bottom of over cavity.

# 4-5 Replacement of Drive Motor (Continued)

- 6. Lift out the motor.
- **5.** When replacing the motor, be sure to remount it in the correct position.

**NOTE :** The shaft of motor should fit tip coupler.



6. When reassemble a drive motor cover. give a turn in a 180° and fix with a screw.
NOTE : Bring the spare screw from service center.

COVER FIXING SCREW : MATCHINE SCREW(6006-001170)

# 4-6 Replacement of Control Circuit Board

#### 4-6-1 Removal of Control Box Assembly

- 1. Disconnect the connectors from the control box assembly.
- 2. Remove screws securing the control box assembly.
- **3.** Remove the circuit tail of switch membrane from circuit board.
- 4. Remove the screw securing the circuit board.



# 5. Alignment and Adjustments

# PRECAUTION

- 1. High voltage is present at the high voltage terminals during any cook cycle.
- 2. It is neither necessary nor advisable to attempt measurement of the high voltage.
- **3.** Before touching any oven components or wiring, always unplug the oven from its power source and discharge the high voltage capacitor.

Terminals

1~2(Input)

3~4(Output 2.9V)

5~6(Output 13V)

# 5-1 High Voltage Transformer

- Remove connectors from the transformer terminals and check continuity.
- 2. Normal resistance readings are as follows:

| Secondary | Approx. 90Ω  |
|-----------|--------------|
| Filament  | Approx. 0Ω   |
| Primary   | Approx. 1.2Ω |

(Room temperature = 20°C)

#### 5-2 Low Voltage Transformer

- 1. The low voltage transformer is located on the control circuit board.
- 2. Remove the low voltage transformer from the PCB Ass'y and check continuity.
- 3. Normal resistor reading is shown in the table.

#### 5-3 Magnetron

- Continuity checks can indicate only an open filament or a shorted magnetron. To diagnose an open filament or shorted magnetron.
- **2.** Isolate the magnetron from the circuit by disconnecting its leads.
- **3.** A continuity check across the magnetron filament terminals should indicate one ohm or less.
- 4. A continuity check between each filament terminal and magnetron case should read open.



#### **5-4 High Voltage Capacitor**

- 1. Check continuity of the capacitor with the meter set at the highest resistance scale.
- 2. Once the capacitor is charged, a normal capacitor shows continuity for a short time, and then indicates 9MΩ.
- 3. A shorted capacitor will show continuous continuity.
- **4.** An open capacitor will show constant  $9M\Omega$ .
- 5. Resistance between each terminal and chassis should read infinite.



Resistance

1,713Ω

4.32Ω

**39.1**Ω

### 5-5 High Voltage Diode

- 1. Isolate the diode from the circuit by disconnecting its leads.
- 2. With the ohm-meter set at the highest resistance scale, measure across the diode terminals. Reverse the meter leads and read the resistance. A meter with 6V, 9V or higher voltage batteries should be used to check the front-to back resistance of the diode (otherwise an infinite resistance may be read in both directions). The resistance of a normal diode will be infinite in one direction and several hundred K $\Omega$  in the other direction.

# 5-6 Main Relay and Power Control RelayA

- 1. The relays are located on the PCB Ass'y. Isolate them from the main circuit by disconnecting the leads.
- 2. Operate the microwave oven with a water load in the oven. Set the power level set to high.
- 3. Check continuity between terminals of the relays after the start pad is pressed.

# 5-7 Adjustment of Primary Switch, Door Sensing Switch and Monitor Switch



For continued protection against radiation hazard, replace parts in accordance with the wiring diagram and be sure to use the correct part number for the following switches: Primary and secondary interlock switches, and the interlock monitor switch (replace all together). Then follow the adjustment procedures below. After repair and adjustment, be sure to check the continuity of all interlock switches and the interlock monitor switch.

- 1. When mounting Primary switch and Interlock Monitor switch to Latch Body, consult the figure.
- 2. No specific adjustment during installation of Primary switch and Monitor switch to the latch body is necessary.
- 3. When mounting the Latch Body to the oven assembly, adjust the Latch Body by moving it so that the oven door will not have any play in it. Check for play in the door by pulling the door assembly. Make sure that the latch keys move smoothly after adjustment is completed. Completely tighten the screws holding the Latch Body to the oven assembly.
- 4. Reconnect to Monitor switch and check the continuity of the monitor circuit and all latch switches again by following the components test procedures.
- 5. Confirm that the gap between the switch housing and the switch actuator is no more than 0.5mm when door is closed.
- 6. Interlock Switch Replacement When replacing faulty switches, be sure switch mounting tabs are not bent, broken or otherwise deficient in their ability to secure the switches in place.



|                           | Door Open | Door Closed |
|---------------------------|-----------|-------------|
| Primary Interlock switch  | ∞         | 0           |
| Monitor switch(COM-NC)    | 0         | ∞           |
| Monitor switch(COM-NO)    | ∞         | 0           |
| Door Sensing S/W          | ∞         | 0           |
| (Secondary Interlock S/W) |           |             |

# 5. Alignment and Adjustments

# 5-8 Output Power of Magnetron

# PRECAUTION

#### MICROWAVE RADIATION

PERSONNEL SHOULD NOT ALLOW EXPOSURE TO MICROWAVE RADIATION FROM MICROWAVE GENERATOR OR OTHER PARTS CONDUCTING MICROWAVE ENERGY.

The output power of the magnetron can be measured by performing a water temperature rise test. Equipment needed :

- Two 1-liter cylindrical borosilicate glass vessel (Outside diameter 190 mm)
- One glass thermometer with mercury column

**NOTE:** Check line voltage under load. Low voltage will lower the magnetron output. Make all temperature and time tests with accurate equipment.

- 1. Fill the one liter glass vessel with water.
- 2. Stir water in glass vessel with thermometer, and record glass vessel's temperature ("T1", 10±1°C).
- **3.** After moving the water into another glass vessel, place it in the center of the cooking tray. Set the oven to high power and operate for 41 seconds exactly. (3 seconds included as a holding time of magnetron oscillation:)
- 4. When heating is finished, stir the water again with the thermometer and measure the temperature ("T2").
- 5. Subtract T1 from T2. This will give you the water temperature rise.  $(\Delta T)$
- 6. The output power is obtained by the following formula;

Output Power = $4.187 \times 1000 \times \Delta T + 0.55 \times Mcx(T2 - T1)$ 41: Heating Time (sec)38: Counting Time (sec)38: Coefficient for Water1000: Water (cc) $\Delta T$ : Temperature Rise (T2-T1)To: Room TemperatureMc: Cylindrical borosilicate glass weight

7. Normal temperature rise for this model is 9°C to 11°C at 'HIGH'.

**NOTE** 1: Variations or errors in the test procedure will cause a variance in the temperature rise. Additional power test should be made if temperature rise is marginal.

**NOTE** 2: Output power in watts is computed by multiplying the temperature rise (step 5) by a factor of 91 times the of centigrade temperature.

#### **5-9 Microwave Heat Distribution - Heat Evenness**

The microwave heat distribution can be checked indirectly by measuring the water temperature rise at certain positions in the oven:

- 1. Prepare five beakers made of 'Pyrex', having 100 milliliters capacity each.
- 2. Measure exactly 100milliliters off water load with a measuring cylinder, and pour into each beaker.
- 3. Measure the temperature of each water load. (Readings shall be taken to the first place of decimals.)
- 4. Put each beaker in place on the cooking tray as illustrated in figure below. Start heating.
- 5. After heating for 2 minutes, measure the water temperature in each beaker.
- 6. Microwave heat distribution rate can be calculated as follows:

Heat Distribution = <u>Minimum Temperature Rise</u> X 100(%) <u>Minimum Temperature Rise</u>

The result should exceed 65%

# 5-10 Procedure for Measurement of Microwave Energy Leakage

- 1. Pour 275±15cc of 20±5°C(68±9°F) water in a beaker which is graduated to 600cc, and place the beaker in the center of the oven.
- 2. Start to operate the oven and measure the leakage by using a microwave energy survey meter.
- 3. Set survey meter with dual ranges to 2,450MHz.
- 4. When measuring the leakage, always use the 2 inch spacer cone with the probe. Hold the probe perpendicular to the cabinet door. Place the spacer cone of the probe on the door and/or cabinet door seam and move along the seam, the door viewing window and the exhaust openings moving the



probe in a clockwise direction at a rate of 1 inch/sec. If the leakage testing of the cabinet door seam is taken near a corner of the door, keep the probe perpendicular to the areas making sure that the probe end at the base of the cone does not get closer than 5cm to any metal. If it gets closer than 5cm, erroneous readings may result.

5. Measured leakage must be less than 4mW/cm2 , after repair or adjustment.

Maximum allowable leakage is 5mW/cm2 .

4mW/cm2 is used to allow for measurement and meter accuracy

#### 5-11 Check for Microwave Leakage

- 1. Remove the outer panel.
- 2. Pour 275±15cc of 20±5°C(68±9°F) water in a beaker which is graduated to 600cc, and place the beaker in the center of the oven.
- 3. Start the oven at the highest power level.
- 4. Set survey meter dual ranges to 2,450MHz.
- 5. Using the survey meter and spacer cone as described above, measure near the opening of magnetron, the surface of the air guide and the surface of the wave guide as shown in the following photo.( but avoid the high voltage components.) The reading should be less than 4mW/cm2.

#### 5-12 Note on Measurement

- 1. Do not exceed the limited scale.
- 2. The test probe must be held on the grip of the handle, otherwise a false reading may result when the operator's hand is between the handle and the probe.
- 3. When high leakage is suspected, do not move the probe horizontally along the oven surface; this may cause damage to the probe.
- 4. Follow the recommendation of the manufacturer of the microwave energy survey meter.



# 5. Alignment and Adjustments

#### 5-13 Error Code Numbering Rule

- 1. ERROR CODE NUMBERING RULE is applied to a microwave oven and an oven. (CMO, OTR, Grill, Convection, Commercial etc.)
- 2. All sensors and devices have their own number. ex) Gas Sensor = 1, Temp. Sensor = 2, ...
- 3. Of each device, No.1 and No.2 refer to "Open Error" (not sensed) and "Short Error", respectively.
- 4. For unusual cases, errors can be indicated in letters after discussion in advance. ex) Key Short Error (-SE-)
- 5. Error code not mentioned below should be discussed in advance and approved by P/L and numbered, reported to relevant departments.
- 6. This numbering rule has been applied to models to have been developed since January, 1, 2005. (But, GE or Customize model are excluded.)



#### 5-14 Error Code List

#### **Gas Sensor**

| Error Code | Gas Sensor Error Case (E-1X) |
|------------|------------------------------|
| E-11       | Open                         |
| E-12       | Short                        |
| E-13       | T1 Max Time Error            |
| E-14       | Dry Up / No Load             |

#### **Temp Sensor**

| Error Code | Temp. Sensor Error Case (E-2X)                                                                      |
|------------|-----------------------------------------------------------------------------------------------------|
| E-21       | Open                                                                                                |
| E-22       | Short                                                                                               |
| E-23       | T1 Max Time Error (Preheating not completed)                                                        |
| E-24       | Over temperature error                                                                              |
| E-25       | In case abnormal temperature is sensed at Micro Cook                                                |
| E-26       | In case the temperature is not over the fixed AD in first 3 minutes after cooking by heater starts. |

# 5. Alignment and Adjustments

#### Weight Sensor

| Error Code | Gas Sensor Error Case (E-1X)                                                                           |
|------------|--------------------------------------------------------------------------------------------------------|
| E-31       | Open (When value of HEX is above "FF" for 5 seconds)                                                   |
| E-32       | Short                                                                                                  |
| E-33       | In case the initial value of HEX is under "14" for 30 seconds while a weight sensor in operation.      |
| E-34       | In case the initial value of K calculated by a weight sensor is above and under "±28" as value of HEX. |
| E-35       | In case the value of A is "-" as a weight sensor calculates.                                           |
| E-36       | In case the door opens during sensor cooking.                                                          |

#### Easy/Ph Sensor

| Error Code | Easy/PH Sensor Error Case (E4) |
|------------|--------------------------------|
| E-41       | Open                           |
| E-42       | Short                          |
| E-43       | T1 Max Time Error              |
| E-44       | Dry Up                         |
| E-45       | Cooling Error (3minutes)       |
| E-46       | Primary Open Error(3minutes)   |
| E-47       | The door opens during cooking  |

#### Eeprom Error

| Error Code | EEPROM Error Case (E-5X) |
|------------|--------------------------|
| E-51       | Open (Sense Failure)     |
| E-53       | Read/Write Error         |
| E-54       | Zero not to be set       |

#### Humidity Sensor

| Error Code | Humidity Sensor Error Case (E-6X) |
|------------|-----------------------------------|
| E-61       | Open                              |
| E-62       | Short                             |
| E-63       | T1 Max Time Error                 |

#### Others

| Error Code | Others (E-0X, Letter)                                                              |
|------------|------------------------------------------------------------------------------------|
| -SE-       | Key Short Error (10 seconds)                                                       |
| E-01       | The door opens in case the door should not be opened.                              |
| E-02       | Cooking Time Setting Over Error (MWO)                                              |
| E-03       | Cooking Time Setting Over Error (Grill)                                            |
| E-04       | Cooking Time Setting Over Error (Convection)                                       |
| E-05       | Cooking Time Setting Over Error (Combination)                                      |
| E-06       | It fails to sense that the swing heater has stopped for 20 seconds during cooking. |
| E-08       | In case function of MWO starts with spit inserted into cavity inside.              |
| E-09       | In case the damper is not set to be positioned for 2 minutes.                      |

# PRECAUTION

- 1. CHECK GROUNDING BEFORE CHECKING FOR TROUBLE.
- 2. BE CAREFUL OF THE HIGH VOLTAGE CIRCUIT.
- 3. DISCHARGE THE HIGH VOLTAGE CAPACITOR.
- 4. WHEN CHECKING THE CONTINUITY OF THE SWITCHES OR TRANSFORMER, DISCONNECT ONE LEAD WIRE FROM THESE PARTS AND THEN CHECK CONTINUITY WITHOUT THE POWER SOURCE ON. TO DO OTHERWISE MAY RESULT IN A FALSE READING OR DAMAGE TO YOUR METER.
- 5. DO NOT TOUCH ANY PART OF THE CIRCUIT OR THE CONTROL CIRCUIT BOARD, SINCE STATIC DISCHARGE MAY DAMAGE IT. ALWAYS TOUCH GROUND WHILE WORKING ON IT TO DISCHARGE ANY STATIC CHARGE BUILT UP.

#### **6-1 Electrical Malfunction**

| Parts                                        | Cause                                                  | Diagnosis                                                                                                                                                                                             | Remedy                                  |  |
|----------------------------------------------|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|--|
| Fuse blows<br>out when<br>door is<br>opened. | Defective primary<br>interlock switch<br>are winding.  | Check continuity of the primary switch<br>terminals with wire removed using a<br>multimeter. If there is continuity inter<br>between switch terminals when door is<br>opened,the switch is defective. | Replace the primary interlock switch    |  |
|                                              | Defective in terlock<br>monitor switch                 | Check continuity of the monitor switch<br>terminals with wire removed by using a<br>multimeter. If there is continuity between<br>switch terminals the door is closed, the<br>switch is defective.    | Replace the interlock monitor switch    |  |
| Fuse is<br>Open                              | Layer short of the secondary coil of H. V. Transformer | The fuse will not blow right away, but if it<br>blows in a few seconds, then there is a<br>layer short If the fuse blows with H. V. Trans<br>secondary open, the transformer may be<br>faulty.        | Replace<br>H.V.Transformer              |  |
| Oven lamp<br>does not<br>light.              | 1) Fuse blown out                                      | Check fuse.                                                                                                                                                                                           | Replace the fuse.                       |  |
|                                              | 2) Poor contact of power cord.                         | Check continuity of power supply cord. Also check whether the power cord is securely wired.                                                                                                           | Adjust or replace the power supply cord |  |
|                                              | 3) Defective lamp                                      | The fan motor rotates, but lamp does not light.                                                                                                                                                       | Replace the lamp.                       |  |
|                                              | 4) Defective timer contacts                            | Check the terminals of timer for continuity,<br>turning the timer knob ON and OFF<br>repeatedly.                                                                                                      | Replace the timer.                      |  |
|                                              | 5) Thermal cutout<br>S/W open                          | In this case the oven lamp and fan do not turn on                                                                                                                                                     | Replace the thermal<br>cutout S/W       |  |
| Fan does<br>not operate.                     | 1) Defective fan motor.                                | If 230V is found at motor terminals, the motor should be replaced.                                                                                                                                    | Replace the motor.                      |  |
|                                              | 2) Defective con tacts of timer                        | The oven lamp does not light and fan motor does not operate.                                                                                                                                          | Replace the timer.                      |  |

# 6-1 Electrical Malfunction

| Parts                                              | Cause                                           | Diagnosis                                                                                                              | Remedy                                                                 |  |
|----------------------------------------------------|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--|
| Microwave<br>turns off<br>during<br>cooking cycle. | 1) Too small a load                             | If a small amount of food is heated for a long time, period of microwave may turn off during operation.                | To increase the oven water into water into the oven.                   |  |
|                                                    | 2) Defective<br>magnetron thermal<br>cutout S/W | Check to see if the magnetron thermal cutout switch is activated at a temperature higher than 90 °C.                   | Replace thermal cutout switch.                                         |  |
| properly<br>shock is felt.                         | Incomplete<br>grounding                         | Make sure that grounding of the power supply cord has been done properly.                                              | Rewire.                                                                |  |
| Door doe<br>not operate<br>properly                | 1) Broken door<br>hinges                        | Remove the cabinet for inspection. Check the door hinge.                                                               | Replace door hinges.                                                   |  |
|                                                    | 2) Missing or loose<br>screw                    | Check if the screws are secured well to the door hinge.                                                                | Fasten or tighten.                                                     |  |
| Magnetron<br>thermal cutout<br>switch OFF          | 2) Defective fan<br>motor                       | If the fan motor does not operate with 230V applied to the terminal, the motor may be faulty.                          | Replace fan motor.                                                     |  |
|                                                    | 3) Too small a load<br>or no load               | If a small amount of food is heated<br>repeatedly over a long period of time,<br>microwave turns off during operation. | To increase the oven<br>load, place a glass of<br>water into the oven. |  |

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# 6. Troubleshooting

#### 6-1 Electrical Malfunction (Continued)



# 6. Troubleshooting

#### 6-1 Electrical Malfunction (Continued)

#### Buttons of the control panel do not work.

\*Inspection method



# 6. Troubleshooting

#### 6-1 Electrical Malfunction (Continued)

#### Food is not heated even though an oven works. \*Inspection method Is the latch switch Method to control latch switch NO operating normally? \*Door open \*Door closed 'ES Checking high voltage circuits Refer to "Checking high voltage circuits" on the previous page. Door Key Method to control latch switch -1 Securing nuts 1. Loosenly tighten the nuts to check whether the primary interlock switch works by slightly moving latches to right and left. Then firmly tighten nuts. 2 2. Loosenly tighten the nuts to check whether the secondary interlock switch and door sensing switch works by slightly moving latches to right Securing nuts and left. Then firmly tighten nuts.

# 6-2 Unsatisfactory Cooking

| Parts                     | Cause                                             | Diagnosis                                                                                                                                                                                                                      | Remedy                            |
|---------------------------|---------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|
| Food is<br>not<br>heated. | 1) Open cathode<br>of magnetron                   | Check the terminals with a multimeter to see if the heater circuit is open.                                                                                                                                                    | Replace magnetron.                |
|                           | 2) Defective H. V.<br>Diode                       | Check the H. V. Diode for continuity in the<br>reverse and normal directions using meter. If<br>there is continuity in the reverse direction, the<br>H. V. Diode may be faulty. (In this event H. V.<br>Capacitor will be hot) | Replace H. V. Diode.              |
|                           | 3) Shorted magnetron                              | Connect megger leads to quick-connect<br>terminal & body of the magnetron if there is<br>continuity, the magnetron may be fuse will be<br>blown) faulty. (In this case the main fuse will be<br>blown)                         | Replace magnetron.                |
|                           | 4) Defective<br>magnetron                         | If there is a crack in the magnetron antenna (dome), the magnetron is defective.                                                                                                                                               | Replace magnetron.                |
|                           | 5) Poor contact of<br>primary interlock<br>switch | Check if the screws are secured well to the door hinge. and pressing it ON and OFF repeatedly.                                                                                                                                 | Replace or adjust.                |
|                           | 6) Open coil of H.<br>V. Transformer              | Check the continuity of primary coil and secondary coil. If there is no continuity, H. V. Transformer is defective.                                                                                                            | Replace the H. V.<br>Transformer. |
|                           | 7) Shorted H. V. capacitor                        | Check the continuity of capacitor.<br>If the capacitor shorts, the fuse blows                                                                                                                                                  | Replace the H. V.<br>Capacitor.   |
|                           | 8) Monitor Fuse<br>out                            | Check the monitor fuse (on the noise filter)                                                                                                                                                                                   | Replace the Monitor fuse          |

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#### 6-3 Part Check List

| Related Parts   | Check Points                                                                                                                                                                            | Remedy                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| H.V.Transformer | <ol> <li>Check if the primary and secondary coil is open or<br/>shorted.</li> <li>* Resistance of primary coil: . 1.2Ω Approx.<br/>Resistance of secondary coil: Approx. 90Ω</li> </ol> | Replace.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
|                 | 2) Check if the MGT Heater Voltage is approx. 3.3V AC. Caution : High voltage !                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |
| H.V.Capacitor   | Check continuity of capacitor between two                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |
|                 | terminals with H.V.wire lead removed.                                                                                                                                                   | Replace.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
|                 | The resistance should be approx. 10MW, it's failure                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |
| H.V.Diode       | <ol> <li>If there is no continuity in forward, direction the<br/>H.V.Diode is open.</li> <li>If there is continuity in reverse direction, it's shorted.</li> </ol>                      | Replace.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
|                 |                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  |
| Fan motor       | Check if the motor coil is open.                                                                                                                                                        | Replace.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |
|                 | Related PartsH.V.TransformerH.V.CapacitorH.V.DiodeFan motor                                                                                                                             | Related PartsCheck PointsH.V.Transformer1) Check if the primary and secondary coil is open or<br>shorted.<br>* Resistance of primary coil: . 1.2Ω Approx.<br>Resistance of secondary coil: Approx. 90Ω<br>2) Check if the MGT Heater Voltage is approx. 3.3V AC.<br>Caution : High voltage !H.V.CapacitorCheck continuity of capacitor between two<br>terminals with H.V.wire lead removed.<br>The resistance should be approx. 10MW, it's failureH.V.Diode1) If there is no continuity in forward, direction the<br>H.V.Diode is open.<br>2) If there is continuity in reverse direction, it's shorted.Fan motorCheck if the motor coil is open. |  |

# 7-1 Wiring Diagrams

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